



YSIOS HEALTH AND HYGIENE SAFETY PROTOCOL

Following the recommendations extracted from the document expelled by the Institute for Spanish Tourism Quality (ICTE), validated by the Health Ministry, a health and hygiene safety protocol has been developed by Bodegas Ysios. All possible risks related to COVID-19 have been analysed and, as a consequence of that, some protective measures have been implemented. These are the ones related to wine tourism:

- With the aim of protecting the health of its visitors and employees, Bodegas Ysios reserves the right to refuse admission to all those people with symptoms related to COVID-19 (fever, difficulty breathing...) or to those who refuse to submit the health control, if it were mandatory at that time.
- The purchase of any of the wine tourist services offered by Ysios means the knowledge and the acceptance of the established preventive health and hygiene safety measures.
- A minimum safety distance of 2 meters, recommended by the health authorities, as well as the compliance to the distance marks you will find on the floor must always be respected by all our visitors.
- The use of a mask is mandatory for all of our visitors older than 6 years of age during their stay in our facilities, unless other health conditions make it unavoidable. (This measure could be terminated only when tasting, where the use of a mask is not compulsory, whereas recommended safety distance is respected). If it was needed, masks will be provided by the staff.
- Hand disinfection using hydroalcoholic solution at the entrance and the exit of the visitor centre is mandatory. Latex gloves will be offered, in case someone does not feel safe without them. If visitors already come with their own gloves, these must be changed by new ones.
- These facilities are disinfected several times a day, taking special care to the frequently contact areas, such as door handles, knobs, handrails and others.
- All different areas at the winery are duly signposted with access requirements and maximum capacity, among other conditions.





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- The whole winery's team has been trained on Labour Risk Prevention and specifically on COVID-19 control and prevention.
- We strongly recommend a previous appointment for all of our services through our website: www.bodegasysios.com/en or by phone: +34 945 600 640 to avoid congestion at the reception areas.
- Credit card payment is recommended. Credit card terminals are disinfected before and after every use.
- Tasting sheets, maps, leaflets, or any other physical graphic element will not be offered to visitors.
- Our tour times have been scheduled with enough time between them, so as to avoid congestion of different groups at the same time.
- The maximum capacity of our visits and experiences will be adapted to the sanitary measures in force at all times and approved by the local Government.
- Bodegas Ysios reserves as well the right to modify the tour route with the aim of maintaining the health and hygiene safety conditions of visitors and employees, avoiding areas where the recommended safety distance of 2 meters could not be respected.
- Tastings will be held outdoors, when possible. With poor weather conditions, the PPRR team will prepare an indoor spacious room with good ventilation.
- Glasses, crockery and cutlery are properly disinfected using industrial dishwashers which work over 80°C.
- Bodegas Ysios and Pernod Ricard Winemakers Spain firmly commit to systematically implement all recommendations aimed at preventing any risk related to COVID-19.
- Please, always follow the instructions from the staff.

